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PERFORMANT HOLDS INAUGURAL CUSTOMER ADVISORY BOARD MEETING

Navigating health plan challenges through collaboration and innovation.

FORT LAUDERDALE, Fla., November 11, 2022—Performant Healthcare Solutions (Nasdaq: PFMT), (Performant, the Company), a leading provider of technology-enabled payment integrity, eligibility, and related analytics services, today announced the launch of its new Customer Advisory Board.

Comprised of a cross-section of Performant’s key clients, the Customer Advisory Board was established to connect the Company’s top customers with their peers, facilitate discussion on common pain points, and help generate actionable solutions, and guide future innovation to best meet customer needs. CAB22, the inaugural annual meeting of the board, was held in September 2022.

“The Customer Advisory Board is another example of how Performant differentiates itself in the payment integrity market through our commitment to customer centricity,” said Performant President, Simeon Kohl. “As part of this effort, we are launching a dedicated portal with a discussion forum that allows members to continue problem solving with their peers on a real-time basis and to receive periodic updates on important industry topics.”

“As a Performant customer, we highly value the collegial nature of the advisory board as another value-added service offering Performant provides,” stated Molina Healthcare VP Payment Integrity, Jeremy Bamford. “It was a good opportunity to discuss experiences and solution approaches with other health plans. Through the help of the Performant team, we were able to have a series of engaging and candid discussions about key topics affecting our plans.”

About Performant Healthcare Solutions

Performant Healthcare Solutions is a leading provider of technology-enabled audit, recovery, and analytics services in the United States with a focus in the healthcare payment integrity industry. Performant works with healthcare payers through claims auditing and eligibility-based (also known as coordination of benefits) services to identify improper payments. The Company engages clients in both government and commercial markets. The Company also has a call center which serves clients with complex consumer engagement needs. Clients of the Company typically operate in complex and highly regulated environments and contract for their payment integrity needs in order to reduce losses on improper healthcare payments.

Powered by a proprietary analytic platform and workflow technology, Performant also provides professional services related to the recovery effort, including reporting capabilities, support services, customer care and stakeholder training programs meant to mitigate future instances of improper payments. Founded in 1976, Performant is headquartered in Livermore, California.



Several attendees from the Customer Advisory Board meeting in Fort Lauderdale, Fla.

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