PERFORMANT



Performant's data mining solution suite leverages a team of experienced analysts and policy experts to maximize savings and ensure proper future adjudication. We know health plans can become siloed with various data sets and systems that never "talk" to one another. We help solve problems related to disparate systems, insufficient capacity, and continuously changing coverage policies and government regulations.

Identify overpayments and achieve ROI quickly with limited provider impact.

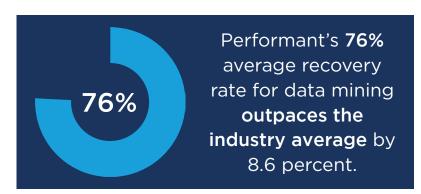
We help health plans safeguard payment accuracy and maximize recoveries through people-driven data management and analytics.

During the past decade, big box, one-size-fits-none, traditional analytics and automation approaches have saturated the payment integrity market. Automation has matured into a powerful tool in the healthcare space. When done well, it can offer great savings for any health plan. As with any process within the revenue cycle, however, things continuously change, edits and regulations that must be updated, and exceptions to the rule. Adapting to these changes must happen at the speed of business while aggressively monitoring automated edits and systems that span claims, members, and group-specific data. When these data sets are not properly maintained through timely refreshes or controls, errors occur.

Performant views data mining differently, offering health plans a multidimensional, customer-centered approach to their cost containment needs. Recognizing that subject

matter expertise can never be automated, Performant built a team of data mining specialists from major national payers and providers who understand how data works—and, more importantly, how it breaks.

Deploying this industry-leading team of experienced analysts and policy experts, backed by innovative





technology, Performant offers **Data Mining Advantage**—an end-to-end data mining solution suite designed to recover overpayments and help prevent leakage by leveraging our extensive library of proprietary algorithms to identify and systematically correct errors related to interoperability, mismatched data sets, changing coverage policies across diverse claim types and provider populations, and monitoring and controlling automated systems.



DATA MINING ADVANTAGE FOR PRODUCTION DATA MINING

Post-payment data mining solution designed to identify basic coding errors and complex overpayments utilizing claim edits and concepts based on government regulations, industry policies, and plan policy rules. Customized algorithms target professional, inpatient, and outpatient claims for provider billing, system limitations, and benefits and policy rules.



DATA MINING ADVANTAGE FOR EXPLORATORY DATA MINING

Targeted data mining solution focused on high-dollar outlier payments conducted by experienced subject matter experts who analyze data for recurrent and singular anomalies, including complex duplicates, contract errors, billing errors, faulty adjudication logic, and system overrides.



DATA MINING ADVANTAGE FOR CONTRACT COMPLIANCE

Collaborative, consultative approach leveraging our library of algorithms and contract specialists to mitigate leakage from vague or complex contract language, untimely system updates, manual overrides, unique provider relationships, adjudication system updates, and/or improper coordination of contract changes or renewals.



DATA MINING ADVANTAGE FOR COORDINATION OF BENEFITS

A suite of COB data mining solutions that deploys a team of COB experts and sophisticated technology to identify and correct communication breakdowns between employers, health plans, and governmental entities and to find missed savings opportunities hidden in eligibility data files and divided by siloed processes.

We partner with health plans to identify what currently works within their claims and cost containment processes, and we leave those pieces alone. Performant supplements strengths of the health plan's teams to achieve better overall results, fix known breaks, and identify opportunities the plan may not even realize are trickling out of its adjudication systems month after month. Our collaborative, consultative approach helps payers enhance their systems to prevent as much leakage as possible, while also serving as a safety net to catch errors for the plan and recover them guickly.

Partnering with Performant can help enhance your plan's existing processes with best practices to improve cost containment.



Email us at marketing@performantcorp.com or click <u>Data Mining Advantage Chat</u> to schedule a discovery session with one of our Data Mining Advantage advisors today.